

sains[®]

Envision. Innovate. Advance.

corporate profile



competent & reliable

innovative & cost-effective

OUR PROFILE

SARAWAK INFORMATION SYSTEMS SDN. BHD. was formed in 1991.

With staff strength of over 400 people, we are a major Information and Communication Technology (ICT) firm in Malaysia with an extensive track record and skills dedicated towards providing enterprise network infrastructure, business solutions and end-to-end ICT services for our customers.

Over the years, SAINS has worked very closely with our stakeholder, the Sarawak Government, in leveraging ICT as a strategic enabler to improve the delivery of public services. We have systematically developed, implemented and replicated hundreds of ICT projects, covering all aspects of government sector computing. Complementary to that, SAINS has provided comprehensive ICT training to all levels of civil servants and to date, has implemented over 200 ICT applications, including e-government solutions.

In doing so, SAINS has effectively enlarged and intensified the utilisation of ICT among government agencies in Malaysia. Today, SAINS is widely recognised as a leading ICT provider among governments in the region for cost effective deployment and efficient utilisation of ICT. In recent years, SAINS has expanded its business outside of Malaysia and is steadily seeking synergistic business relationships with government entities and multinational corporations in the region.

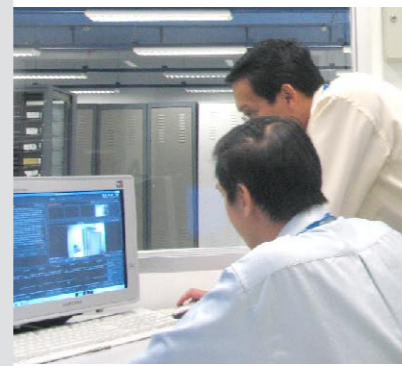
our vision

We aim to be the premier provider of quality IT services in the region.

our mission

Your long term ICT Solution and Service Provider based on mutual value creation and trust.

We assist our customers in maximising their business investments in ICT



OUR PEOPLE, OUR SERVICES

Since our beginning, we have been committed to developing the skills and competencies of our human resources. We believe that the knowledge, skills and ability of our people to serve our customers are the foundation of our success.

Our business culture is strongly based on the core values of reliability, commitment to quality, flexible service structure and strong customer focus.

Our 'people' policies attract and keep the best technologists. This gives us enviable staff retention, enabling our company to build a vast intellectual capital.

Developing a strong customer relationship and understanding your business objectives and ICT needs are principles we carry from day one.

ICT Planning, Consultancy & Project Management Services
Software Development & Systems Integration
Networking, Security & Enterprise Servers Implementation
Geomatic Consultancy, Systems & Integration
Hands-On Training & 24 hours Call Centre
Data Conversion
ICT Support & Maintenance Services
Multimedia Digitisation & Production

Outsourcing Services

Data Centre Facility
Application Hosting
ICT Facility Management
Operation Support & Maintenance

We deliver value to lower your operation costs and increase your business productivity



OUR SOLUTIONS

Our proven track record and success in providing cost-effective and strategic ICT solutions has positioned us as one of the leading ICT providers in the region.

We build, integrate and manage ICT Solutions and Infrastructure for your operation.

Our innovative and competitive solutions help you deliver value by increasing process efficiency, enhancing workforce productivity, cutting operation costs, boosting employee and customer satisfaction, and enabling better and faster decisions.

Some of our Key Solutions:

Government Service Improvement

Development Project Monitoring System
Government Contractors and Suppliers Management System
Land Management and Information Systems
Timber Tracking and Management System
Judicial Management Solution
Local Council Information and eService Solution
Water Billing System
Electronic Bill Presentment and Payment System
File Registry and Case Tracking System
Recruitment System
Personnel records and Payroll System
Finger-print Time Attendance System
Staff Leave, Travel and Claims System
Balanced Scorecard – Performance Measurement System
Financial and Budgeting System
Asset Management and Inventory System
Public Service Calls Centre Solution

Education–Knowledge Management

Integrated Student Information System
Learning Management System
Library Management Solution
Digital Media Collection Management System
Scholarship Management

Security Management

Network Security Solution
Visual Security Surveillance Solution
Vehicle Tracking System

track records

Project	Customer	Application/Usage
Integrated Court System (ICS)	Syariah Court Department, Judicial Department, Malaysia	This system is being used in 112 Syariah Courts in Malaysia and recently in the High Courts of Sarawak and Sabah. Automation in case registration, case scheduling and court recording have greatly sped up court processing and improved communications between judges, court administrators, lawyers and their clients. This system won the MSC MALAYSIA ASIA PACIFIC ICT ALLIANCE (APICTA) AWARD 2008 for Best in e-Government & Services category. Representing Malaysia, this same end-to-end ICS solution was recognised and judged the 2009 Winner of the United Nation's World Summit Award (WSA) in the category of e-Government and Institutions for productive and efficient judicial processes – the equivalent of an "Olympic IT Gold".
Judicial Websites for Government of Cambodia	Ministry of Justice, the Supreme Courts and the Ministry of Commerce	This project facilitates the publishing of Supreme Court and Court of Appeal final judgments and all Cambodian laws and regulations. Funded by the International Development Association (IDA), this project allows the Cambodian Government to provide improved access to legal and judicial information, ensuring easy accessibility for legal practitioners and any other interested parties. SAINS triumphed over companies from the United States, Germany, Thailand, Malaysia and Cambodia as the winner of this project under the stringent Quality and Cost Based Selection (QCBS) process of the IDA and the procurement procedures of the World Bank.
School Network Infrastructure (SNI)	Ministry of Education, Brunei	Local Area Network infrastructure consisting of over 17,000 network points, network switches and UPS for 202 schools throughout the 4 districts of Muara, Belait, Temburong and Tutong in Brunei.
Electronic Resources and Information Services (e-RIS)	Institute Technology Brunei	The project delivered a web-based Digital Media Collection Management System (DMCS) for easy cataloging and fast storage and retrieval of digitized journals, reports, photographs, audio and video collections. The project also includes services to digitize reports, past year papers, conference proceedings, photographs, lecturer notes, audio from cassette tapes and video from VHS tapes to DVD format.
e-Welfare	Department of Social Welfare, Malaysia	The centralised architecture of this system with its consolidated database allows the Department of Social Welfare to effectively manage and monitor the recipients of welfare services across their offices nationwide. The system reduces errors and duplication in their administration and improves the distribution of welfare aid.
ANGKASA Library Management Solution	Public Libraries, Academic Libraries And Resource Centres in Sarawak	A web-based, centrally hosted library management and multimedia solution with a union catalogue database built specifically to network a consortium of libraries. The system also allows the public to register online via the internet, reserve books, check due dates and share materials across the online catalogues of all participating libraries.
Land and Survey Information System (LASIS)	Land and Survey Department, Sarawak	This project integrates digitized cadastral and a map database for land use planning, land title management, land acquisition, land sub-division and land revenue collection.
Development Project Monitoring System (DPMS)	Sarawak State Implementation Monitoring Unit, Chief Minister Department	Developed to provide the capability to monitor all aspects of government development projects and to allow efficient reporting of project matters, such as project profile, financial allocation, monitoring of physical progress and geospatial related information for analysis.
SarawakNet (Wide Area Network)	Sarawak Government	Designed and developed as a secured State-wide intranet for the Sarawak Government and its related agencies. It provides efficient communication, easy sharing and collaboration and fast transmission of information for over 16,000 government employees and external parties via the Internet. The network covers all the 11 State Administrative Divisions from cities and towns to the rural sub-district level; connecting hundreds of government building networks to rural government outposts via telecommunication leased lines, wireless metro links and direct satellite links.
One-Stop Centralised Public Service Calls Management (TaliKhidmat)	Public Affairs Unit, Chief Minister Department of Sarawak	A one-stop phone-in, fax-in, email or online submission via the Internet to allow the public to reach any government agencies, make complaints, give feedback or make enquiries regarding government services to the public. The system logs, routes and monitors each case from the caller right through to action officers in the agencies. The objective is to deliver quality and satisfactory services with improved response time.
PayBillsMalaysia	Consortium of Billers and Banks in Malaysia	PayBills Malaysia (http://www.paybillsmalaysia.com) is the e-payment portal equivalent of a One-Stop Payment collection counter. Subscribers are able to view, verify and pay their bills online, track their payment history and receive notifications of bill arrivals and due dates. It currently serves over 60,000 registered subscribers and offers over 100 types of bills.

we are reachable anytime, anywhere

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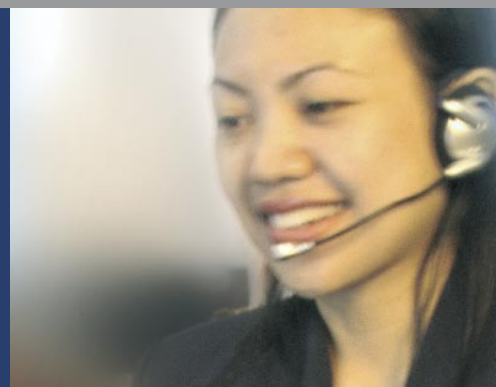
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Business Enquiries:

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BRANCH OFFICES

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SAINS Training Centre

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Bintulu Office

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Kapit Office

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Kota Kinabalu Office

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Limbang Office

Bangunan Limbang Plaza,
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Miri Office

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Mukah Office

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